



EURO Disney CLUB

ACTIONNAIRES HISTORIQUES DE  
HISTORICAL SHAREHOLDERS OF  
DISNEYLAND® PARIS

## General Terms and Conditions of the Euro Disney Club

The Euro Disney Club (the “Club”) brings together former shareholders of Euro Disney S.C.A. who meet the following cumulative conditions:

- A former shareholder in Euro Disney S.C.A.,
- A former member of the Euro Disney S.C.A. Shareholders Club,
- A former holder of a Euro Disney S.C.A. Shareholders Club Card active in 2017 and beyond (the “Member(s”).

Any person who does not meet the above conditions thus cannot join or renew their membership (i.e. people holding a card that expired before 2017).

Only Euro Disney Club Cards, valid until 31 December 2027, give access to the services and benefits associated with the Club. The mere fact of being a Member of the Euro Disney Club implies the unconditional acceptance of these General Terms and Conditions and the Salon Mickey rules of procedure, which form an integral part thereof (these rules of procedure are available directly at Salon Mickey and on the corporate website: [disneylandparis-news.com](http://disneylandparis-news.com)).

### Services and Benefits

Under certain conditions, the Euro Disney Club Card gives access to a range of services and benefits, including discounts at Disneyland Paris.

These services and benefits are reserved for Club Members and their guests if applicable under the conditions defined below, upon presentation of their Euro Disney Club Card on site (it being specified that for benefits requiring prior booking, Club membership must also be stated at the time of booking), under the conditions defined by the Euro Disney Club and detailed below.

The benefits associated with the Euro Disney Club Card cannot be combined with any other offers or discounts, and may be altered without notice.

The Euro Disney Club Card is non-transferable and strictly reserved for its Members. Identity checks may be carried out to verify that its use is in compliance with the rules.

The Club must be informed of any change of contact details as soon as possible.

The Euro Disney Club Card is non-transferable, non-exchangeable and non-assignable. It does not give access to the Disney® Parks, nor free access to the Disney Car Park, nor access to the Disney Hotel car parks.

In the event that the Euro Disney Club Card is lost or stolen, please inform the Club as soon as possible by letter or e-mail to obtain a new card, it being specified that its issuance is subject to issue and dispatch processing times.

To benefit from the services and benefits reserved for Club Members, **the Euro Disney Club Card must be presented on site** (it being specified that for benefits requiring prior booking, Club membership must also be stated at the time of booking).

### Loss of Euro Disney Club membership

Any fraudulent or illegal use of the Euro Disney Club Card, non-compliance with the Salon Mickey rules of procedure<sup>(1)</sup> as well as non-compliance with the Disneyland Paris site’s rules of procedure<sup>(2)</sup> may result in permanent exclusion from the Club, without notice.

<sup>(1)</sup> the Salon Mickey regulations and these General Terms and Conditions are available at [disneylandparis-news.com](http://disneylandparis-news.com)

<sup>(2)</sup> the Disneyland Paris site rules of procedure are available on the [disneylandparis.com](http://disneylandparis.com) website



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### Modifications

Euro Disney Associés S.A.S. reserves the right to amend these General Terms and Conditions and/or the features of Euro Disney Club without notice, including the different types and levels of benefits reserved for Club Members.

### Personal data

Your data has been collected and is used by Euro Disney Associés S.A.S., on the basis of the contract, for the purpose of identifying and managing the registration of Euro Disney Club members and the benefits granted to them. These personal data will be stored for the entire duration of the Euro Disney Club (i.e. until 31/12/2027) plus any applicable limitation period.

Your personal data may be communicated internally to any departments involved in the processing mentioned above.

You have the right to request the access, rectification or erasure of your personal data by writing to **DLP.EuroDisneyClub@disney.com**. You also have the right to lodge a complaint with the French Data Protection Authority (CNIL).

In addition, you have the right to object to the processing of your personal data by writing to the above email address.

You can contact the Data Protection Officer by email at [dataprotection@disney.co.uk](mailto:dataprotection@disney.co.uk).

### Contacting the Euro Disney Club

For any questions or information about these General Terms and Conditions, please contact the Euro Disney Club:

- by telephone on **00 800 64 74 56 30\*** or **+ 33 (0)1 64 74 56 30\*\*** Monday to Friday, from 9 a.m. to 5 p.m.
- by e-mail at the new e-mail address: [DLP.EuroDisneyClub@disney.com](mailto:DLP.EuroDisneyClub@disney.com)
- by post to Euro Disney Associés S.A.S., Euro Disney Club, 5 avenue Hergé, 77700 Chessy, France

(\*) Toll-free number from landlines from France, the United Kingdom, Germany, Belgium, the Netherlands, Spain and Italy, national operators only.

(\*\*) Non-premium rate number

### Services

Euro Disney Club Members can access the following exclusive services at Disneyland® Paris:

- A dedicated information and reservation line at the Disney Central Reservations Office:

**+33 (0)1 60 30 60 72** (non-premium rate number)

- Special access to Salon Mickey, limited to 4 visits per month, accompanied by up to 4 guests (adults and children included), and subject to having an entrance ticket for the Parks on the day of the visit. Salon Mickey is open every day from 9 a.m. to noon and is located at the entrance of Disneyland® Park (full regulations available at Salon Mickey and on our corporate website: [disneylandparis-news.com](http://disneylandparis-news.com)).

### Benefits

To take advantage of any benefits, the Euro Disney Club Card **must be presented on site by the Club Member** at the time of payment. For hotel reservations, reservations for guided tours and the “Buffalo Bill’s Wild West Show with Mickey and Friends!” dinner show, Club membership must be stated when making a phone booking, and the Euro Disney Club Card must be shown by the Club Member on arrival. Euro Disney Club offers and benefits cannot be combined with other promotional or special offers, including any offer or discount related to the possession of an Annual Pass.



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| Benefits   | Application conditions   | Information / reservations  |
|--|--|---|
| Disney Parks® Tickets  |  |   |
| <p><b>“ED Club” 1-Day/1 Park or 1-Day/2 Parks dated tickets*</b><br/>(*valid on the date of your choice, subject to availability)</p> <p><b>“ED Club” 1-Day/1 Park or 1-Day/2 Parks same day tickets</b></p>   | <p><b>-15%</b></p> <p><b>Applicable only on our website via the links below.</b> Purchase limited to 5 tickets per order. Applicable only on 1-day dated tickets (1 Park or 2 Parks.) E-tickets and the <b>Euro Disney Club Card must be presented by the Card holder to access Disney Park(s) on the day of their use.</b><br/>Ticket prices vary depending on the date of visit (see calendar by clicking the links below.)<br/>Depending on your place of residence, language preferences or currency click the appropriate link:<br/> <ul style="list-style-type: none"> <li>• French-speaking Club members, click the <b>“FR” link</b> (payments in Euros)</li> <li>• UK Club members, click the <b>“UK” link</b> (payments in Pound Sterling)</li> <li>• English-speaking Club members (other countries), click the <b>“INT” link</b> (payments in Euros)</li> </ul>                     If links do not work, please clear your cookies.<br/>                     Registering dated tickets beforehand by way of the reservation system is not necessary.</p> <p><b>-15%</b></p> <p><b>Applicable only on our website via the links above.</b> 1-day <u>dated tickets for use on the same day</u> as purchase (1 Park or 2 Parks) valid within 30 minutes of purchase confirmation. <b>Higher rates</b> are applied to ticket purchases made on the same day as the visit to the Parks.</p> | <p><b>To buy tickets or check our price calendar and terms and conditions for cancellation, please visit our website</b> (links on the left-hand side)</p>  |
| Disneyland Pass  |  |   |
| <p><b>Disneyland Pass</b><br/>(on sale for all from August 17, 2023)</p>   | <p><b>-15%</b></p> <p><b>Discount applicable only on site at the dedicated desks at the entrance of the Disney Parks.</b> Discount for the Euro Disney Club members and up to 4 other people of their choice maximum, i.e. the purchase of 5 Disneyland Passes per Euro Disney Club Card, and per calendar year. Not combinable with other special offers.</p>   | <p>Find all the information about <b>Disneyland Passes</b> on our dedicated page on the <b>disneylandparis.com</b> website or by contacting our Disney experts directly at:<br/><b>+33 (0)1 60 30 60 72</b></p> |
| Disney Hotels®: Disneyland® Hotel*, Disney Hotel New York® - The Art of Marvel, Disney Newport Bay Club®, Disney Sequoia Lodge®, Disney Hotel Cheyenne®, Disney Hotel Santa Fe® and Disney Davy Crockett Ranch |  |   |
| <p><b>Packages</b> (accommodation and tickets for Disney Parks)</p> <p><b>Overnight stays only</b> (accommodation only)</p>  | <p><b>-10%</b></p> <p><b>Offers limited to 2 rooms/bungalows per stay.</b> Applicable to all types of rooms, except for Suites in all hotels, Castle Club rooms at Disneyland Hotel and Family Rooms at Hotel Santa Fe and Hotel New York - The Art of Marvel. Discounts cannot be combined with other offers currently valid and are subject to availability. Reductions not available, each year, for the periods from October 23 to November 1 inclusive and from December 23 to January 1 inclusive. Payment must be made in advance and according to the conditions of sale applicable on the date of reservation. Excluding options. Your Club card number will be requested at the time of booking and <b>the card must be presented by its holder upon arrival at the hotel.</b></p> <p><b>-25%</b></p> <p>The availability of this benefit and the price offered for a given room as part of the use of this benefit vary with the inventory available at the time of booking. See conditions for the application of the reduction above.</p> <p>*reopening of the Disneyland Hotel from January 25, 2024</p>   | <p>For information and reservations only, call the Client Relation Center at:<br/><b>+33 (0) 1 60 30 60 72</b></p>  |

Toll-free number\*: 00800 64 74 56 30 | Phone: +33 (0)1 64 74 56 30 | E-mail: DLP.EuroDisneyClub@disney.com

\* FROM LANDLINES FROM FRANCE, THE UNITED KINGDOM, GERMANY, BELGIUM, THE NETHERLANDS, SPAIN AND ITALY, NATIONAL OPERATORS ONLY



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| Benefits   |                 | Application conditions  | Information / reservations   |
|--|-----------------|---|--|
| <b>Restaurants</b>   |                 |   |  |
| <b>Disney restaurants with table service or buffet</b>                       | <b>-15%</b>     | Discount for the Euro Disney Club Member and up to 5 other people of their choice per Euro Disney Club Card. Not including alcoholic beverages. Offer applicable only in <b>Disney restaurants with table service or buffet at Disney Parks and Hotels, Disney Village</b> (only Annette's Diner, La Grange at Billy Bob's Country Western Saloon and The Steak House) <b>and Golf Disneyland</b> . Not applicable in bars, or with meal voucher payments (Breakfast, Half-Board and Full-Board packages), or themed meals such as New Year's Eve, Christmas, New Year's Day. | For reservations and information contact the Restaurants Reservations Service:<br><b>+33 (0) 1 60 30 40 50</b> |
| <b>Earl of Sandwich®</b> at Disney Village                                   | <b>-10%</b>     | Discount for the Euro Disney Club Member and up to 5 other people of his choice per Euro Disney Club Card per day (group order). Excluding special events (special or private evenings).  | For information, see <b>earlofsandwich.fr</b>  |
| <b>Stores</b>  |                 |   |  |
| <b>Disney stores on the Disneyland® Paris site</b> (only in Marne-la-Vallée) | <b>-15%</b>     | Discount applied on site reserved exclusively for Euro Disney Club Members (not applicable to online purchases). Offer not valid for certain items indicated in the store and limited to 10% on certain items such as collectibles and limited editions. Offer not applicable in the Lego and the Rainforest Café, as well as in the kiosks.  | For information, see <b>www.shopdisney.fr</b>  |
| <b>Disney® Stores Europe</b>   | <b>-10%</b>     | Discount reserved for Euro Disney Club Members only and applicable in Disney Stores London Oxford Street, Dublin Grafton Street and Paris Champs Elysée, except for certain items specified in stores.  |  |
| <b>La Vallée Village</b>   | <b>VIP card</b> | Receive a VIP card entitling you to an additional 10% discount in 6 stores of your choice (see conditions on site) upon presentation of your Euro Disney Club Card to the La Vallée Village Reception Area staff.   | La Vallée Village:<br><b>+33 (0)1 60 42 35 01</b> or<br><b>www.lavallee-village.com</b>                        |
| <b>Other benefits</b>  |                 |   |  |
| <b>Guest Parking Lot</b>   | <b>12€*</b>     | Preferential rate for one day upon presentation of the Club card by its holder only. Valid for light vehicles only (cars, including those with bicycle racks or ski racks on the roof.)<br>*Rate guaranteed until March 27, 2024 inclusive (rate subject to change thereafter.)   |  |
| <b>PanoraMagique</b> at Disney Village                                       | <b>-10%</b>     | Benefit reserved for Euro Disney Club Members accompanied by up to 4 other people of their choice (5 persons in total). Please check the balloon access conditions with PanoraMagique (restrictions relating to age, health or weather conditions).   | PanoraMagique:<br><b>+33 (1) 60 45 70 52</b> or<br>panoramic.placeminute.com                                   |

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