



Disney's Newport Bay Club is awarded its 4th star

Marne-la-Vallée, 8 March 2016 – The largest hotel at Disneyland Paris, which is also the second largest hotel in Europe, has been upgraded and on Tuesday 8 March was awarded a fourth star. This new classification is a reward after the months of renovation it has undergone, as it has improved its offer, both in terms of the services offered as well as in hospitality.

In September 2015, Disney's Newport Bay Club applied to Atout France for a 4th star. The request needs to meet 246 specific criteria that take into account the area of the rooms, the cleanliness, the room service hours, service to persons with a disability, as well as Wi-Fi access. The hotel teams really did their homework and prepared a very precise inventory for this application.

Once Atout France, the independent tourism organization, had studied our case, we received a surprise visit from a mystery client who inspected, tested and evaluated 66 rooms that represent the hotel's services. They also looked over the common areas, including the pool and restaurants, as well as the outdoor gardens. The hospitality and the quality of the services offered by the Cast Members were also evaluated.

To accompany this promotion in quality, the hotel carried out unprecedented renovation works between 2013 and 2015. It completely redesigned its interior and exterior areas, the rooms and hallways, the lobby, the boutique, the pool, restaurants and the kitchens. Even the service areas were redone! All 550 employees are currently taking a training course, in order to improve the hospitality and services offered. This will include valet parking, delivery of luggage in the rooms, new and improved bed linen and bathroom towels, as well as a new executive service given at the Compass Club where guests will be offered dedicated booking and a private lounge.

During the unveiling of the 4-star plaque, Marco Bernini, the Director of Disney's Newport Bay Club, declared, "After long hours of deliberation and evaluation, we were certainly proud when the inspector congratulated us for the high quality of our hotel and the level of excellence delivered by our employees. This fourth star rewards all the efforts carried out over the last three years and fully symbolises our objective of improving the experience offered to our guests."

To demonstrate its capacity to remain at the highest level of the business standards, the hotel will file a new request every five years to preserve its fourth star, as required.

Disney's Newport Bay Club, a unique hotel

- 2nd largest hotel in Europe
- 1,100 rooms
- 1.4 million seated diners per year
- 7.5 kilometres of corridors
- 550 employees in average
- 450 business events in average per year
- Up to 3,500 guests per day and 1 million guests per year

The modernisation of Disney's Newport Bay Club is part of a much wider program for Disneyland Park and the hotels. Disneyland Paris is updating its hotels, its attractions and its services in order to offer guests an increasingly immersive and surprising stay.

About Disneyland Paris

Disneyland Paris is Europe's leading tourist destination, with 300 million visits since its opening in 1992, and more than 15,000 Cast Members working onsite. There are over 500 different job classifications, and the employees collectively represent more than 100 nationalities and speak 20 languages. Disneyland Paris is the number one private employer of its home region (Seine-et-Marne) and the number one single-site employer in the whole of France. In addition to its direct jobs, Disneyland Paris has a significant economic impact with its activity generating 55,000 direct and indirect jobs in France.

For more information, please visit: <http://corporate.disneylandparis.com> Discover <http://disneylandparis-news.com/en/>

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